### VOORBURG GROUP ON SERVICE STATISTICS

#### **Eighth Meeting**

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#### THE USE OF THE CPC IN AUSTRALIAN BUREAU OF STATISTICS WHOLESALE, RETAIL AND SERVICE INDUSTRIES SURVEYS

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## THE USE OF THE CPC IN ABS WHOLESALE, RETAIL AND SERVICE INDUSTRIES SURVEYS

- 1. The table attached to this paper sets out the experience ABS has gained with the use of the CPC in its 1991-92 Retail, Wholesale and Service Industries surveys in the tourism related industries. It also covers the findings from the forms development work we have undertaken with respect to our 1992-93 Service Industries surveys of the professional and business industries.
- 2. As outlined in our paper to last year's Voorburg Group meeting, Australia uses the CPC group level as its starting point in the development of surveys in the services sector. Generally speaking we have found the CPC at that level to be reasonably good; at lower levels we have found that there is a need to deviate from it, either to better meet user needs or to enable reporting of data by businesses.
- 3. Readers are encouraged to read the detail shown in the attached table and ABS would appreciate finding out about other countries experiences in this area. In an attempt to summarise however we have found that for 8 of the CPC groups there needs to be a different classification at the lower level. These are in CPC Groups:
  - 612 Sale and maintenance etc. of motorcycles and snowmobiles where we don't feel the dissection is necessary.
  - 641 Hotel and other lodging services where the lower level classification is really an industry classification.
  - 642 Food serving services and 643 Beverages serving services for consumption on the premises where we feel that the dissections are both uncollectable and unnecessary. There are better dissections available.
  - 861 Legal services, 862 Accounting services and 871 Advertising services where we feel that a different dissection is more appropriate.
  - 4. In the case of CPC 867 Architectural, engineering and other technical services we feel that there is a need to split this into 3 separate groups with a different dissection at the lower level.
  - 5. ABS also agrees that the revised computer services group (CPC 841) is more appropriate. As well the Statistics Canada modified version for Consulting Engineers (CPC 8672.3) is better than the current CPC.

- 6. In other cases ABS recommends that there be some changes at the sub- class level of the CPC.
- 7. In some of the cases Australia is still only in the development stage of its collections. Therefore our view may change as a result of the experience we gain in the collection phase. ABS will provide an update on these experiences for next year's meeting.

Australian Bureau of Statistics September 1993

# USE OF CPC IN AUSTRALIAN BURBAU OF STATISTICS WHOLESALE, RETAIL AND SERVICE INDUSTRIES SURVEYS

|       |      |   | SURVEYS  |   |
|-------|------|---|--|---|
| Group | CPC  |   | ABS Collections  | Variation   |
| 611   |      | Sale, maintenance, repair etc<br>of motor vehicles      |  |   |
|       | 6111 | Sales of motor vehicles                                 | Motor vehicles sold to<br>Govt and other businesses                                      | ABS uses a finer split to assist in getting a clear distinction between wholesale and retail sales. |
|       |      |   | New cars and passenger vans sold to the general public                                   | CPC does not differentiate between new and used cars.   |
|       |      |   | Sales of new commercial vehicles   | CPC includes caravans and trailers in this class. ABS has them with                                 |
|       |      |   | Sales of used cars and passenger vans to the general public                              | recreational goods.   |
|       |      |   | Sales of used commercial vehicles  |   |
|       | 6112 | Repair Services   | Income from smash repairs  | The finer dissection used by ABS supports ANZSIC split into 3 categories of Repair Services         |
|       |      |   | Income for auto electrical services Income from other motor vehicle repairs and services | and reflects user demand.   |
|       | 6113 | Sales of parts and accessories                          | New parts and accessories for motor vehicles   | The finer dissection used by ABS supports 3 ANZSIC classes and reflects user demand. Batteries ar   |
|       |      |   | Used parts   | primary to auto electrical services and are included in the repair                                  |
|       |      |   | New and used motor vehicle tyres and tubes   | services group.   |
|       |      |   | Batteries  |   |
| 612   |      | Sale and maintenance etc of motorcycles and snowmobiles | Motorcycles, parts and acccessories  | ABS does not split the sale and maintenance of motorcycles.   |
|       | 6121 | Sale of motorcycles etc                                 |  |   |
|       | 6122 | Maintenance and repair of motorcycles etc               |  |   |

Potrol nile and motor lubricante

| <b>Group</b> | CPC<br>Class |   | ABS Collections  | Reason for variation  |
|--------------|--------------|---|--|---|
| 621          |              | Commission agents' services   |  |   |
| •            | 6211         | Commission Agent services )   | Sole commission agents Other commission agents   | ABS collections concord with<br>the CPC at the class level, but<br>not at the sub-class level.<br>The further commodity breakdown |
| 622          |              | Wholesale Trade Services  |  | from the class level were   |
|              | 6221         | Wholesale trade services<br>of agricultural raw<br>materials and live animals | Wool, Wheat, Hides,<br>Livestock, Pertiliser,<br>Stock feed <i>(6 separate items)</i>  | agreed upon after consultations with relevant users. It was decided that this was more appropriate to Australian                  |
|              | 6222         | Wholesale trade services of food, beverages and tobacco                       | Meat, Poultry, Cheese, Seafood, Fruit and vegetables, Confectionery, Soft drinks, Beer, wine and spirits, Coffee, Tobacco. (10 separate items)                     | conditions.   |
|              | 6223         | Wholesale trade services of textiles, clothing and footwear                   | Mens and boys clothing, Womens and girls clothing, Footwear, Fabrics and textiles (4 items)  |   |
|              | 6224         | Wholesale trade services of household appliances, articles and equipment      | Audio and visual appliances, Furniture, Mattresses, Blinds, Floor coverings, China, Glassware, Cutlery (8 items)   |   |
|              | 6225         | Wholesale trade services of pharmaceutical and medical goods and cosmetics    | Medical and pharmaceutical products, Soap and detergents, Toiletries, Perfumes and cosmetics (4 items)   |   |
|              | 6226         | Wholesale trade services of miscellaneous consumer goods                      | Cameras, Watches and clocks,<br>Sporting goods, Toys and games,<br>Writing equipment, Books, Paper and<br>paper products (7 items)                                 |   |
|              | 6227         | Wholesale trade services of intermediate products other than agricultural     | Refined petroleum, LPG, Iron and<br>steel, Iron ore, Metal scrap,<br>Industrial gases, Explosives (7 items)  |   |
|              | 6228         | Wholesale trade services of machinery, equipment and supplies                 | Agricultural machinery and equipment, Construction and earth-moving equipment, Materials handling equipment, Computers, Commercial and service machinery (5 items) |   |

| Group | CPC            |                                | ABS Collections   | Variation  |
|-------|----------------|--------------------------------|---|--|
| 631   |                | Food retailing services        | Presh meat, fish and poultry                                  | ABS has a similar dissection to CPC at the class level.                                      |
|       |                |                                | Fresh fruit and vegetables                                    | The differences are :-   |
|       |                |                                | Confectionery   | <ul> <li>CPC splits fish from meat and<br/>poultry</li> </ul>                                |
|       |                |                                | Breads, cakes and pastries                                    | * CPC has category dairy products & eggs<br>* CPC combines soft drinks with                  |
|       |                |                                | Takeaway food, ice cream etc<br>( for immediate consumption ) | liquor. ABS includes soft drinks with takeaway food etc.                                     |
|       |                |                                | Other food items  | NOTE: CPC Subclass 63109 reads like an industry description.                                 |
|       |                |                                | Beer, wine and spirits  |  |
|       |                |                                | Tobacco and tobacco products                                  |  |
|       |                |                                | Food and non-food groceries                                   | ABS includes non-food groceries under the broader heading Food and non-food groceries.       |
| 632   |                | Non-food retailing services    |   |  |
|       | 6321           | Pharmaceutical, medical goods  | Prescription drugs and medicines                              | This class aligns well with ABS categories.  |
|       | -              | and cosmetics                  | cosmetics, perfumes and toiletries                            |  |
|       | 6322           | Textiles, clothing, footwear   | Men's clothing and accessories                                | CPC Subclass 63224 (leather goods other than clothing and travel                             |
|       | <del>-</del> - | and leather goods              | Women's clothing and accessories                              | accessories) are not collected separately by ABS.  |
|       |                |                                | Children's and infants' clothing                              | popuran-1  |
|       |                |                                | Footwear  |  |
|       |                |                                | Fabrics and other soft furnishings                            | ABS includes Curtains (CPC Subclass 63236) Wallpaper (CPC Subclass 63291p) with Fabrics etc. |
|       | 6323           | Household appliances, articles | Furniture   | CPC combines electronic entertainment equipment,   |
|       |                | and equipment                  | Domestic appliances   | recorded music and instruments under Subclass 63234.   |
|       |                |                                | Kitchenware, china and glassware                              | ABS does not collect *articles of  |
|       |                |                                | Electronic entertainment equipment                            | lighting CPC Subclass 61235  |
|       |                |                                | Recorded music  | No identified demand for Subclass  |
|       |                |                                |   |  |

| Group | CPC  |   | ABS Collections                               | Variation  |
|-------|------|---|---|--|
|       | 6324 | Hardware, paints                                | Hardware                                      | No identified user demand for a finer dissection as these articles are considered to be wholesale. |
|       | 6325 | Office equipment, books, newspapers etc         | Books, newspapers, etc Personal computers     | Office supplies (CPC 63251) are considered to be wholesale.  |
|       |      |   | Photographic equipment and supplies           | 3  |
|       | 6329 | Other specialised non-food                      | Floor coverings                               | The cleaning materials part of CPC sub-class 63291 are included with                               |
|       |      | products  | Sporting and camping equipment                | other non-food; Wallpaper is included with Fabrics and other soft                                  |
|       |      | <b>†</b>  | Toys and games                                | furnishings.   |
|       |      |   | Watches, clocks and jewellery                 |  |
|       |      |   | Caravans and trailers                         | Under CPC caravans and trailers are included with sales of motor vehicles                          |
|       |      |   | Boats, boat trailers and marine accessories   | ( CPC 6111 ).  |
|       |      |   | Garden supplies and equipment                 |  |
|       |      |   | Flowers and other florist's suppli            | es   |
|       |      |   | Antiques and used goods                       | There does not appear to be a category in the CPC for used goods.                                  |
| 633   |      | Repair services of personal and household goods | Income from provision of services and repairs |  |
|       |      |   |   |  |

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|          |         |  | ABS Collections                          | Reason for variation  |
|----------|---------|--|--|---|
| <b>4</b> | CPC     | b-class  |  |   |
| Groep    | CIGORIA |  |  | ABS did not use the class or  |
| 641      |         | Hotel and other lodging service                      |  | subclass CPC classification   |
|          |         |  |  | as it was felt that it was  |
|          | 6411    | Hotel lodging services                               |  | more appropriate to classify  |
|          | 6412    | Motel lodging services                               | Takings from accommodation               | the business unit rather than subdivide the commodities.  |
|          | 0412    | Moter roading boutons                                |  | Further the 5 digit sub-classes   |
|          | 6413    | Other lodging services                               |  | within "other" were not appropriate   |
|          | ••      |  |  | for Australia.  |
|          |         |  |  |   |
|          |         | a. A   |  | There was no requirement  |
| 642      |         | Food serving services                                |  | for any data at lower than  |
|          | 6421    | Meals serving services with )                        |  | the group level. If a split was requested it  |
|          | 0421    | full restaurant service                              |  | would have been undertaken  |
|          |         | )  |  | similarly to 641 above.   |
|          | 6422    | Meals serving services in )                          | Takings from meals                       | ABS would consider a  |
|          |         | self-service establishments )                        | Takings from mears                       | breakdown by "type of   |
|          | CA22    | Caterer services, providing                          |  | food to be more   |
|          | 6423    | meals to outside                                     |  | appropriate than the draft  |
|          |         | )  |  | CPC.  |
|          | 6429    | Other food serving services )                        |  |   |
| 643      |         | Beverages serving services for                       |  |   |
| •        |         | consumption on the premises                          |  |   |
|          |         |  | Sales of wine, beer                      | Collecting income from the  |
|          | 6431    | Beverages serving services ) without entertainment ) | and spirits consumed                     | class CPC breakdown of  |
|          |         | without entertailment )                              | on the premises with                     | beverage serving services   |
|          |         | . <b>)</b>   | food                                     | was not considered<br>feasible. The user requirement  |
|          |         | · · · · · )  |  | was to dissect the commodity  |
|          | 6432    | Beverages serving services )                         | Sales of wine, beer and spirits consumed | with/without food rather than   |
|          |         | with entertainment )                                 | on the premises without                  | with/without entertainment.   |
|          |         | , , , , , , , , , , , , , , , , , , ,                | food                                     |   |
|          |         | ,  | 1000                                     |   |
| 964      |         | Sporting and other recreations                       | <b>1</b>                                 |   |
| ,,,,     |         | services   |  |   |
|          |         |  | Takings from poker                       | Income from gambling is   |
|          | 96492   | Gambling and betting                                 | machines                                 | significant in Australia in   |
|          |         | services )   | HOCH THES                                | these industries. The CPC   |
|          |         | · · · · · · · · · · · · · · · · · · ·                | Takings from keno                        | needs revision to subdivide   |
|          |         | <b>,</b> .   |  | the current item by the major types of gambling.  |
|          |         | )  | Takings from casino                      | cybes of Admitting.   |
|          |         | )  | gambling                                 |   |
|          |         | 064 in-1   | and and collection was limited to        | Clubs (Hospitality), Hotels and Casinos.  |
| NB:      | Only    | part of CPC group 964 was include                    |  | Later and the Control of the later at 180 and the respect of 180 and the control of the tenth of the control of |

| <b>6</b> | CPC   |   | ABS Collections   | Reason for variation  |
|----------|-------|---|---|---|
| 822      |       | Real estate services on a fee or contract basis                                 |   |   |
|          | 82201 | Residential property ) management services on ) a fee or contract basis )       | Income from residential property management   |   |
|          | 82202 | Non-residential ) property management ) services on a fee or ) contract basis ) | <pre>Income from non-residential property management - Commercial/Industrial - Retail - Other</pre> | Industry users requested a further breakdown of non-residential income.                                 |
|          |       | )<br>)<br>)<br>)  | Income from rural property management Income from property valuation                                | Rural properties tend to combine both residential and non-residential functions.                        |
|          | 82203 | Residential buildings ) and land sale on a fee ) or contract basis )            | Income from sales of residential properties   |   |
|          | 82204 | Residential vacant land ) sale on a fee or ) contract basis                     | Income from sales of vacant residential land  |   |
|          | 82205 | Non-residential building) and land sale on a fee ) or contract basis )          | <pre>Income from sales of non-residential properties - Commercial/Industrial - Retail - Other</pre> | as above  |
|          |       |   | Income from sales of rural  | as above  |
|          | 82206 | Non-residential vacant ) land sale on a fee or ) contract basis                 | properties Income from sales of vacant non-residential land   | (Note: ABS is currently surveying this industry. These notes represent results from pilot testing only) |

| CPC Group Class/Bub-class |   | ABS Collections                           | Reason for variation                              |
|---------------------------|---|---|---|
| 831                       | Leasing or rental service concerning machinery and equipment without operator |   |   |
| 831                       | 101 Leasing or rental   | Takings from motor vehicle hire or rental | ABS did not try and differentiate between private |

and business cars. ABS is not

sure if this was the intention

in the CPC by the use of the drivers word "private". MAR Takings from motor 83102 Leasing or rental vehicle hire or rental services concerning of trucks goods transport vehicles without drivers Only part of CPC group 831 was included. ABS collection was limited to short term motor NB: vehicle rental.

of cars

services concerning

private cars without

| Revie        | ed Mo | odel survey CPC                                     |             | ABS Collections   | Reason for variation   |
|--------------|-------|---|-------------|---|--|
| 941          |       | Packaged software produ                             | icta (own d | esign)  |  |
| <del>,</del> | 8410  | Systems and user tools software                     | )           | <ul><li>Income from packaged Software</li><li>Applications</li><li>Systems management and</li></ul> | A further breakdown from the class level was required by industry users.   |
|              | 8420  | Application software                                | )           | utilities<br>- Tools<br>- Other   |  |
| 842          |       | Professional computer                               | services    |   |  |
|              | 8421  | Consultancy related to the installation of hardware | )<br>)      | Computer Services - Installation and cabling services   | <pre>Professional* is deemed antiquated. Changing emphasis slightly to recognise that computer services is more than just software; i.e.</pre> |
|              | 8422  | Systems and technical consulting                    | )<br>}<br>} | <ul><li>Systems analysis, design<br/>and programming</li><li>Systems integration</li></ul>          | bundled commodity.   |
|              | 8423  | Custom software development                         | )<br>}<br>} |   |  |
|              | 8424  | Programming services                                | <b>)</b>    |   |  |
|              | 8425  | Computer facilities management services             |             | - Facilities management   |  |
|              | 8426  | Systems maintenance                                 | 1           | - Software maintenance  |  |
|              | 8429  | Other professional computer services                | •           |   |  |
| 843          |       | Computer processing a                               | ervices     |   |  |
|              | 8431  | Data processing and tabulation services             | ) ·         | Data entry, processing and time sharing services  | As computer processing services are decreasing in significance in the industry only one category   |
|              | 8432  | Data entry services                                 | ,           |   | was deemed necessary.  |
|              | 8439  | Other computer processing services                  | }           |   |  |
| 844          |       | Data base services                                  |             | Information network and data base services  |  |
| 845          |       | Computer repair and maintenance services            |             | Hardware servicing, repairs and maintenance   | Training and education is seen as a  |
| 849          |       | Other computer service                              | <b>es</b> ) | Other computer services<br>Training and education   | growth area within the industry. It was therefore decided to include a   |

| CPC | 456   | ABS Collections  | Reason for variation  |
|-----|---|--|---|
| 861 | Legal services  |  |   |
| 861 | 11 Legal advisory and ) representation services ) concerning criminal law )   | <ul><li>Income from legal services</li><li>Criminal law</li></ul>                              |   |
| 861 | 19 Legal advisory and ) representation services ) in judicial procedures ) concerning other fields ) of law               | <ul><li>Conveyancing</li><li>Commercial, finance and business law</li><li>Family law</li></ul> | ABS concords at the groulevel, but requires a different class structur to meet Australian conditions.       |
| 861 | 20 Legal advisory and ) representation services ) in statutory procedures ) of quasi-judicial ) tribunals, boards, etc. ) | <ul><li>Environmental law</li><li>Other litigitious legal services</li></ul>                   | (Note: The ABS is currently surveying this industry. These notes represent results from pilot testing only) |
| 861 | 30 Legal documentation and ) certification services )   | <ul> <li>Other non-litigious legal services</li> </ul>   |   |
| 861 | 90 Other legal advisory ) and information ) services  |  |   |